



Controls and indicators

- 1 – LED light indicator
- 2 – Call button
- 3 – Clips
- 4 – Neck strap hole

How it works

SENSO Help wirelessly transmits a help signal to SENSO receivers of caregivers or staff. It has a built-in light activation indicator. SENSO Help can be used as a broad assistant call system in hospitals or nursing homes. The transmitter is waterproof and weather sealed and can be used indoors and outdoors.

Power management

The transmitter is powered by battery

Battery:

- Type: 3.6V LS14500 Li-SOCl₂, non-rechargeable
- Position: replaceable
- Voltage: 3.6 V
- Capacity: 2600 mAh
- Power consumption: active ≤ 50 mA, idle position ≤ 1 μA

In the box

SENSO Help transmitter
3.6 V LS14500 AA-type lithium battery
User manual

Accessories (available separately)

Neck strap
Velcro Tape

Regulatory and standards

Radio equipment: 2014/53/EU RED directive

Safety: EN 62368-1:2014/A11:2017

EMC: EN 301 489-1

EN 301 489-3

SRD: EN 300 220-1

EN 300 220-2

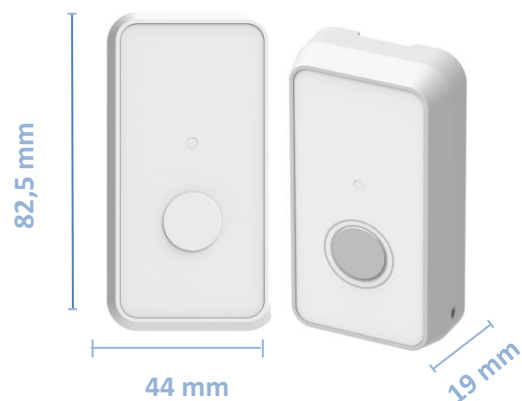
Size and weight

Height: 82.5 mm / 3.25 inch

Width: 44 mm / 1.73 inch

Depth: 19 mm / 0.75 inch

Weight (net): 50 g / 1.76 oz. (incl. battery)



General data

Specifications:

- Material: ABS plastic
- Radio frequency: 433.92 MHz
- Coverage: up to 100 m, depending on building's characteristics. Coverage can be extended via SENSO Bridge repeater
- Intrusion and water protection: IP54
- Operating time: 7 years (5 activations per day)

Battery indication

- Red blink – battery empty

Environmental requirements:

- Temperature: from -60°C to +85°C
- Relative humidity: from 5% to 95%

